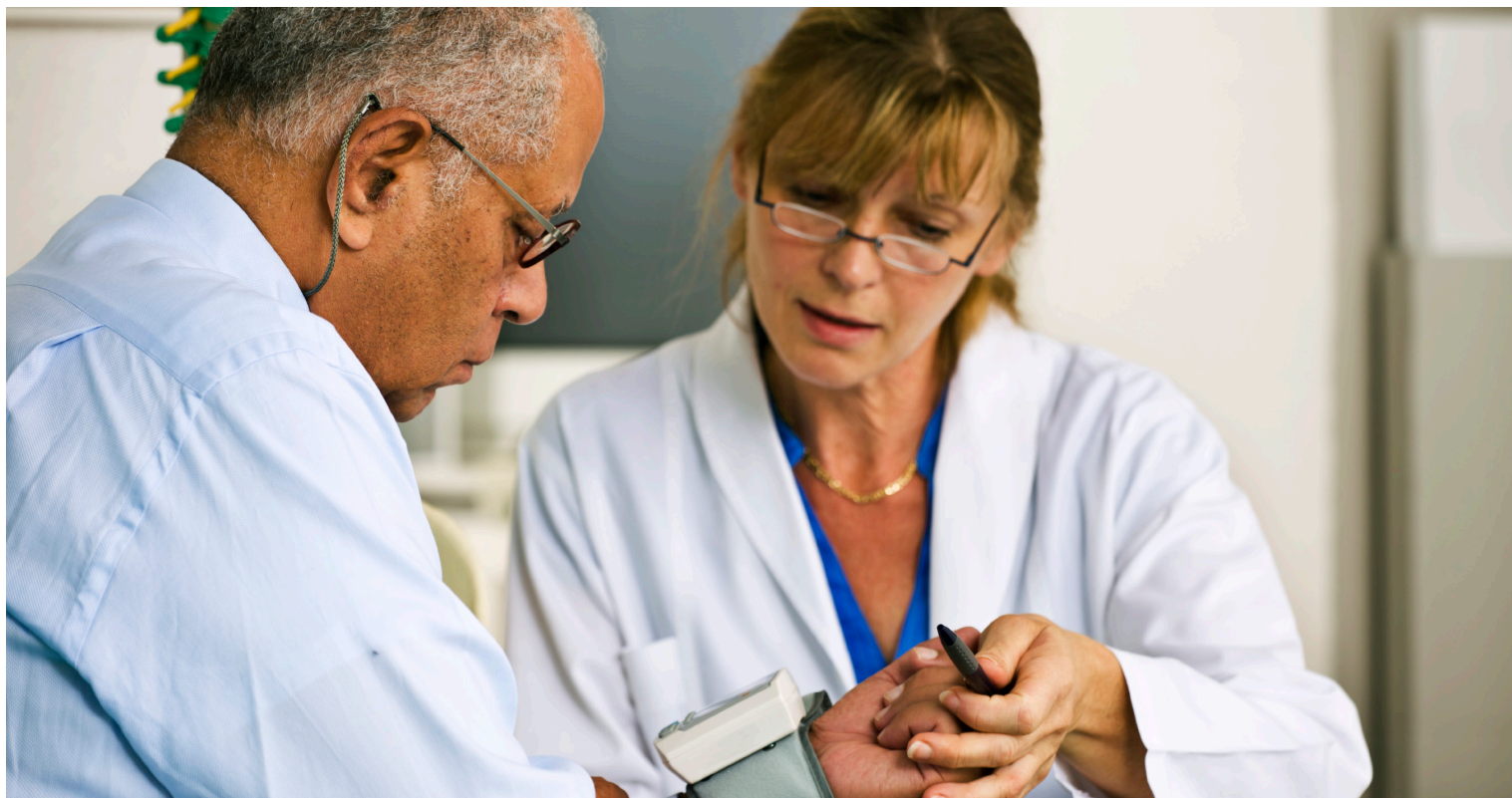


It's now faster and easier to renew your Healthy Way LA (HWLA) membership



Healthy Way LA
LOS ANGELES COUNTY



Starting January 1, 2013 you can mail in your Redetermination (renewal) Form to the HWLA Redetermination Mail-in Unit.

The HWLA redetermination (renewal) process is now done by mail. You do not have to go to your medical home.

Why do I need to redetermine (renew)?

Your membership needs to be renewed each year. This process is called Redetermination. If not, you will be disenrolled and will not have your medical care covered through HWLA.

When do I redetermine (renew)?

A letter with the HWLA Annual Redetermination Form will be mailed to you two months before it is due. Please complete and return immediately.

You can also get a blank copy from your medical home or by calling the HWLA Redetermination Mail-In Unit at **1-855-800-7311**, or going to the website: **dhs.lacounty.gov/hwla**, under "For HWLA Members."

How does it work?

Complete and **sign** the HWLA Annual Redetermination Form and mail it with proof of your income and your address. Make sure to include a phone number so we can reach you if there are questions. Use the pre-paid postage envelope and mail it to the HWLA Annual Redetermination Mail-In Unit at 1100 Corporate Center Drive, Suite 100, Monterey Park, CA 91754.

Can I bring it in person?

Mailing it yourself is the fastest way to get your HWLA redetermination processed. You can take your completed and signed Redetermination Form with proof of income and address to your medical home. Look for the HWLA Redetermination Drop Box to put it in, there is no need to wait.

Can I get assistance in other languages?

Yes, we can help if you need the letter to be read to you in any language. Call the HWLA Redetermination Mail-In Unit at 1-855-800-7311.

If you have any questions, contact the HWLA Redetermination Mail-In Unit at **1-855-800-7311** or contact your medical home.